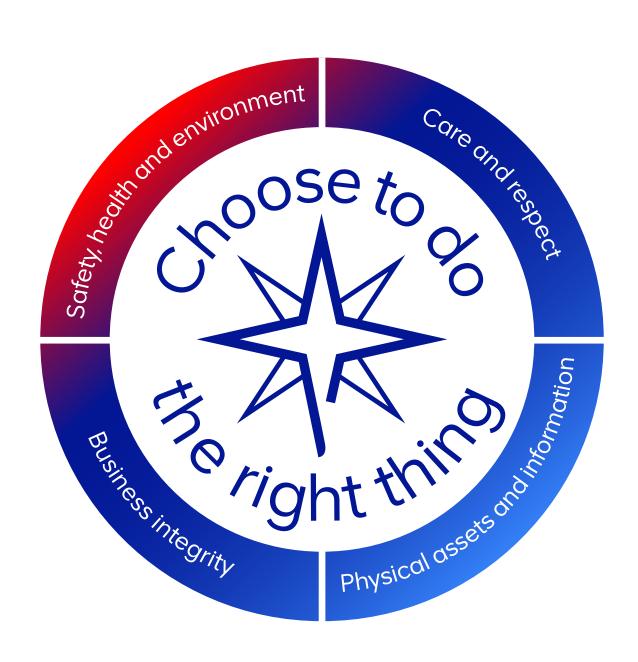


# Our Code of Conduct

Our Values in action



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Safety, health

and environment

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## Our Values



Safety



Care and Respect



Integrity



Accountability



Collaboration



#### Innovation

For more information about our Values and behaviours, go to pages 37 and 38

- 35 YourVoice
- 37 Our Values
- 39 Anglo American Group Policies

# A message from our Chairman

Safety, health

and environment

## Dear colleagues,

Today's business world continues to change with increasing speed and companies like ours face ever-higher demands and expectations from our many different stakeholders. In our own business, we are not only scrutinised by those in the countries in which we operate, but also by the international community and society at large.

Quite rightly, what we do in any one country is measured against the standards of international law. Just as importantly, when it comes to our reputation, we are also viewed in comparison with global best practice.

For mining companies, such as ours. we have the added pressures of a highly cyclical operating environment and increasingly stringent legal and regulatory requirements.

This puts our ethical performance into the spotlight, and raises the importance of not only committing to high standards of business conduct, but also of being able to demonstrate proper compliance with these standards throughout the organisation. We can all think of high-profile instances where companies have suffered considerable financial and reputational damage, from which some may not recover.

This challenging external environment, and the need for business to adjust to it through far-reaching organisational change, has also contributed to increased risk as our ability to live by our Values and expected behaviours is put under pressure.

More than ever, we all need to commit to acting with integrity and displaying care and respect for the rights and livelihoods of our colleagues, communities and the natural environments in which we work. That entails behaving consistently with Anglo American's Values, both inside and outside the workplace. We must constantly work on building the trust that is integral to our deep-seated reputation for doing the right thing, and the key to unlocking value and safeguarding our broader licence to operate.

This Code aims to be a single point of reference for everyone associated with the Anglo American Group. It is also a departure point for a fuller understanding of our ethical policies and procedures. It sets out 'how' we must all behave in reinforcing our Values, and 'what' we should be doing to protect Anglo American's good name, and to make a positive difference.

Please add your personal commitment to living out the Values that our Code of Conduct describes.

**Stuart Chambers** Chairman



Contents and Intro

# Our role as a responsible miner

Anglo American is a globally diversified mining business. Our portfolio of world-class competitive mining operations and undeveloped resources provide the raw materials to meet the growing consumer-driven demands of the world's developed and maturing economies. Our people are at the heart of our business. It is our people who use the latest technologies to find new resources, plan and build our mines and who mine, process, move and market our products, from diamonds (through De Beers) to platinum and other precious metals and copper, to our customers around the world. As a responsible miner, we work together with our key partners and stakeholders to safely and sustainably unlock the long-term value that these precious resources represent for our shareholders, but also for the communities and countries in which we operate - making a real difference in the eyes of all our stakeholders.

#### Our Values and behaviours

We are an organisation where all people are treated in such a way that they bring the best of who they are to work. Our Values and the way in which we, as individuals, are expected to behave are the foundation for our Code. Acting according to these Values and behaviours defines our culture as an organisation, underpinning our good reputation and the promise we make to all our stakeholders.

To view our Values, go to pages 37 and 38.

# 7 Important things to know about our Code of Conduct



Our Code of Conduct (the Code) brings together the requirements for ethical business conduct that we all need to follow.



Use this Code as a guide directing you to Group Policies and further information sources to help you when you have to make difficult choices about the right thing to do.

Our Code applies to everyone in the Anglo American Group, including members of the Board of Directors. We all have a responsibility for upholding high standards, whoever we are and wherever we work.

People will be held accountable for their behaviour at work and action will be taken where the Code has not been followed. Consequences will depend on how an individual has broken the applicable policies and in what circumstances, and could range from a warning to dismissal, in accordance with our Accountability Framework (see Group Accountability Policy).



We expect our contractors, suppliers, agents and industry associations of which we are a member, along with their employees, to work and act in a way that is consistent with our Code.

We have operations in many countries, and those countries all have laws. Everyone is trusted to follow the laws that apply to them and to do the right thing, even when the law does not give specific guidance. When laws set standards that are different from our Code, we expect people to follow whichever sets the higher standard of behaviour.

If you are a manager or leader, you have additional responsibilities. You must help your team members to understand and apply our Code, and to demonstrate our Values in action through their behaviour. That means acting as a role model for your team by consistently exemplifying our vision of ethical business conduct in your words and actions, and listening and responding to any questions or concerns raised.

For ease of reading, we use generic language in describing the Group, and this is further explained at the end of this document.

# Why it matters to us all

## Dear colleagues,

I am proud of our Code of Conduct, which makes it very clear 'what' we must all do and 'how' we must behave to protect each other and our reputation. It symbolises what we stand for.

Our Code explains the boundaries within which we must work every day, and brings together in one place our material ethical principles and policies. It has at its core our shared Values, which describe how we must behave consistently to continue to earn the trust that gives us our licence to operate.

The ethical and moral decisions we make every day, by choosing to do the right things and delivering on our promises, are what build trust and demonstrate our Values in action. Our Code applies to everyone working for and with us, from our employees and contractors to our partners. Read it, understand it and follow it. We are personally and collectively accountable for the actions we take and must apply our judgment when deciding what to do and how to do it. One of our brand promises is to have the courage of our convictions. This empowers us all to make the right decisions. This includes putting safety first every time, behaving with integrity, and showing care and respect for each other.

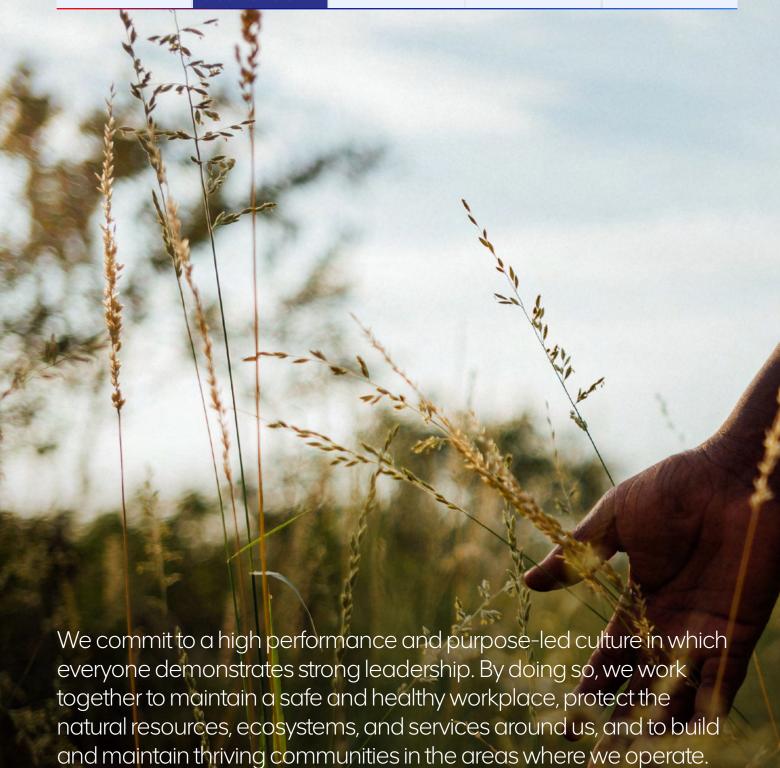
The Code also serves as a reminder of the behaviour we can all ask of, and expect, from our colleagues, the values we should all exhibit, and the standards Anglo American has committed to uphold in its interactions with key stakeholders such as the communities and governments in the countries where we operate. As such, I firmly believe the Code needs to have the same focus as safety and production. It is central to Anglo American making a real difference, and to the pride we should all feel in contributing to that outcome.

You should keep coming back to the Code for direction and guidance if ever you are in any doubt about the right thing to do when faced with an ethical dilemma or legal concern. Equally, if you see or hear anything that is, or may be, contrary to our Values, this Code or the Group Policies that underpin it, speak up. No one is ever on their own. Your line manager should be the first person that you turn to in these situations, but we also have a service, YourVoice, that enables any employee, colleague or stakeholder to confidentially and anonymously report concerns relating to the integrity of any person's conduct.

By remaining true to our Values and complying with the Group Policies in this Code, you are demonstrating your commitment to creating sustainable value that lives up to our Purpose – to re-imagine mining to improve people's lives.







We prioritise safety, health and the environment

### The following principles guide our approach to SHE management:

- Zero Mindset We apply the hierarchy of eliminating, avoiding, minimising, mitigating, remediating / rehabilitating and offsetting the SHE impacts and risks arising from our activities, products and services.
- No Repeats All necessary steps are taken to learn from SHE incidents, audit findings and other non-conformances as well as the identification of opportunities for improvement to prevent their reoccurrence.
- Simple Non-negotiable Standards
  Simple non-negotiable Group and
  SHE management, performance
  standards and procedures are
  applied throughout the Group as a
  minimum requirement.

## Safety

We believe that all injuries and incidents are preventable and apply a Zero Mindset across all our operations and activities. We individually take personal responsibility to maintain a safe and secure place of work. Our operations are fundamentally safe, well-designed and well-maintained plants, equipment and infrastructure, with effective safety management systems.

We rigorously comply with all applicable safety laws and regulations in addition to our own policies and requirements.

We ensure that all our staff are appropriately trained and are competent to manage their own safety, the safety of their colleagues, and that safety standards are consistently applied across our operations. We are passionate in learning from incidents and in preventing recurrences. We expect our consultants, agents, contractors and suppliers to be familiar with and follow our policies and requirements on safety.



#### Safety

#### Resources:

Group Safety, Health and Environment Policy Anglo American Safety, Health and Environment Way ("SHE Way")

Group Technical and Sustainable Development Standards (Standards Hub)

Safety Eureka! Space

Life Saving Rules

Group Travel Policy and Standard

Group Processed Mineral Residue Facilities and Water Management Structures Policy

#### Who can I speak to?

Line manager

Safety representative

Head of Group Safety or any member of the Group Safety Team



- Know and follow the safety requirements and emergency procedures that apply to your work, including the Personal Protective Equipment (PPE) you must wear.
- Remain "unconditional" with respect to safety.
- Identify hazards and assess and manage risks.
- Look out for your fellow workers and raise any potential safety issues with them or your line manager.
- Deal with safety issues honestly and openly.
- Report all hazards, incidents, injuries and illnesses.
- Close out actions and apply learnings from safety incidents.
- Stop work if you think it is unsafe.



- Start work you are not qualified to perform.
- Start work if you don't have the right equipment to do the work safely.
- Deviate from the work plan without a risk assessment and authority of your supervisor.
- Ignore a safety issue, however small it may seem.
- Turn a blind eye if safety controls are not in place, not being followed or don't work.
- Assume someone else will report a risk or concern; safety is everyone's personal responsibility.



#### Health

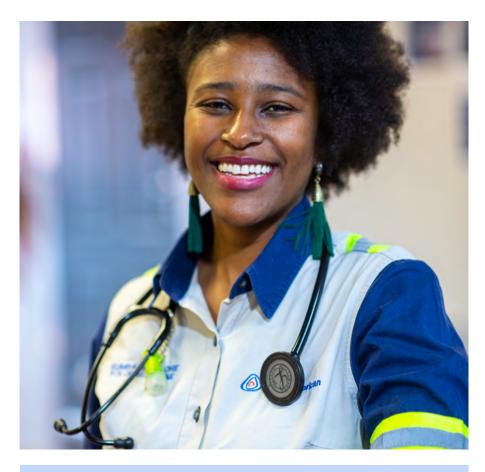
We believe that all occupational diseases are preventable and apply a Zero Mindset across all our operations and activities. We take personal responsibility to maintain a healthy place of work. Our operations are fundamentally safe, healthy, well-designed and well maintained plants, equipment and infrastructure, with effective workplace health management systems.

Safety, health

and environment

Providing workplace environments that are free of occupational health risks is a legal and moral imperative for us. All employees and contractors should return home fit and well at the end of each shift and remain so during the course of their working lives and in retirement. Our most important focus is on eliminating health hazards at their source. We believe that investing in wellness programmes that support healthy lifestyles and emotional resilience promotes employee engagement and productivity. We also endeavour to support employees who are managing long-term physical or psychological conditions.

We believe that contractors should benefit from the same health standards as employees. We comply with all applicable health laws in addition to our own policies and requirements.



#### Health

#### Resources:

Group Safety, Health and Environment Policy Anglo American Safety, Health and Environment Way ("SHE Way")

Workplace Health Standard, Specifications and Guidelines

Group HIV/AIDS Policy

Health Eureka! Space

#### Who can I speak to?

Line manager Health and Safety Representative Occupational Hygienist

Occupational Medical Practitioner





- Proactively identify occupational health hazards and assess and manage risks, ensuring that the correct controls are in place when undertaking daily tasks.
- · Look out for your fellow workers and raise any potential health issues with your line manager.
- Ensure your health status and functional capacities are compatible with the work that you need to do, dealing with health and wellness issues honestly and openly.
- · Report all occupational health hazards, workplace exposures, incidents, injuries and illnesses.

- Close out actions and apply learnings from health incidents.
- Stop work if you think it could result in excessive exposure to an occupational health risk.
- Take personal responsibility for your own health by wearing the specified personal protective equipment (PPE) and adhering to mandated work processes.
- Take appropriate preventative measures against transmission of any infectious diseases prevalent in the area(s) where you are working.



- Start work which your health status and functional capacities are not compatible with.
- Ignore a health or wellness issue, however small it may seem.
- Turn a blind eye if a workplace environmental control is not in place, not being followed or doesn't work.
- · Assume someone else will report a occupational health risk or concern; health and wellness is everyone's personal responsibility.
- Fail to adhere to mandatory PPE requirements.

## Alcohol and drug use

Any employee, contractor or agency worker reporting to work must be free from the influence of alcohol, illegal drugs or any medication that may impair their ability to execute their duties safely. Consumption of alcohol, on or close to Anglo American premises by all staff continuing to exercise their operational work duties, is strictly

forbidden. We also prohibit the possession or consumption of illegal drugs at our work locations. We pursue a policy of educating our employees, undertaking testing, and providing support to those in need, in order to monitor that alcohol or illegal and unsafe drug use is not present in the workplace.

## Alcohol and drug use



#### Resources:

Group Drug and Alcohol at Work Policy Local Policies on Drug and Alcohol at Work

Local Employee Handbooks

Who can I speak to?

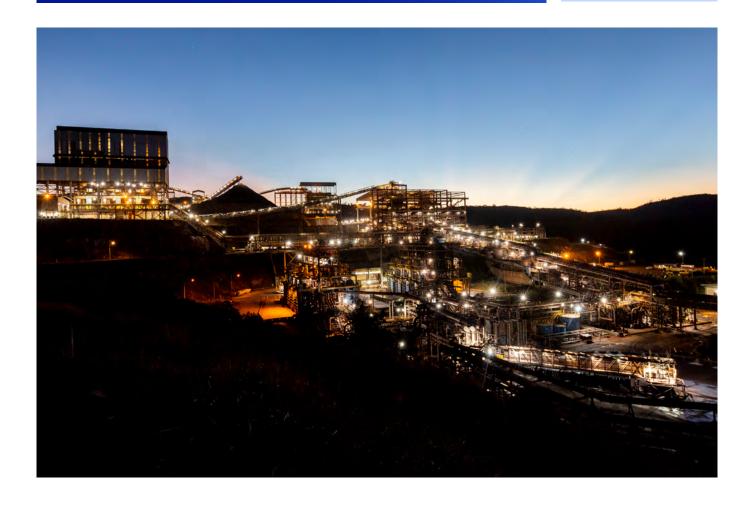
Line manager
Human Resources
Health and Safety Representative

## Always

- Report to work fit and ready to carry out your tasks.
- Advise your supervisor or manager if you have doubts about your fitness to work.
- Report situations where a work colleague is under the influence of alcohol and/or illegal drugs.
- Discuss with your line manager or Human Resources any situation where you suspect or know a colleague is taking prescription drugs which may impair their ability to work or otherwise pose a threat to safety.

## (X)Never

- Turn up for work when under the influence of alcohol or any illegal drug.
- Consume alcohol or illegal drugs during working hours on operational sites.
- Ignore substance abuse.



#### The environment

Contents and Intro

We minimise our impact on the environment by integrating environmental considerations into core planning, covering the full life-cycle of an operation, from exploration to beyond mine closure. We are committed to adhering to legal requirements and Anglo American's standards. We use natural resources. including water and energy, sparingly in recognition of the needs of others with whom we share such resources, as well as the economic benefits to our business. We do not accept that mining should compromise the well-being of communities who depend on the services provided by ecosystems and their components: water, soil, nutrients and organisms. Our aspiration is to create innovative partnerships that generate a range of positive outcomes for people and the environment.

We recognise the complex global challenge posed by climate change and our responsibility to take action to address its causes and protect our employees, assets and host communities against its potential impacts. We are committed to working in partnership and consultation with all relevant stakeholders to help address the causes and impacts of climate change.

We aim to understand our potential biodiversity impacts and to avoid, minimise and, where necessary, offset any material biodiversity impacts. We respect legally designated Protected Areas and key biodiversity areas and commit to not exploring or mining within World Heritage Sites.



- Understand the impact of your work on the environment (i.e. emissions, water, waste, nature, noise) and look for ways to minimise the impact as much as possible.
- Use risk assessment processes to identify any hazards to the environment when undertaking your work and ensure appropriate actions are taken to prevent or mitigate identified risks.
- Report any incidents or potential incidents that have or could impact the environment or any of its components (water, air, land, ecology).



- Ignore a potential or actual environmental incident.
- Undertake work without the necessary environmental permits or authorisations.
- Undertake work that could be related to a designated protected area, species or habitat without prior consultation with the appropriate Environmental expertise.

#### The Environment

#### **Resources:**

Group Safety, Health and Environment Policy

Anglo American Safety, Health and Environment Way ("SHE Way")

Group Climate Change Policy

Group Processed Mineral Residue Facilities and Water Management Structures Policy

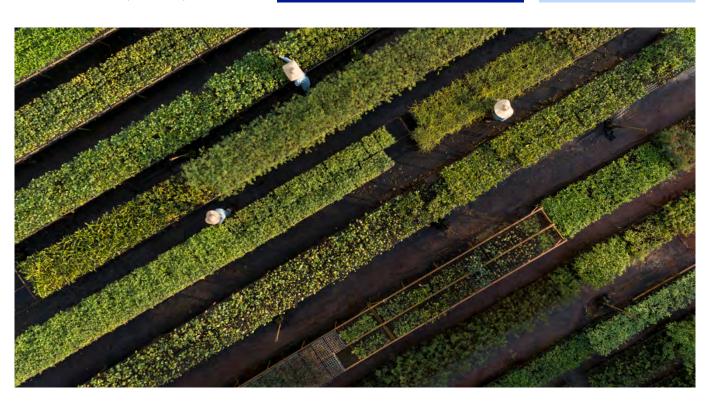
Group Water Policy

Group Technical and Sustainable Development Standards (Standards Hub)

Environment Eureka! Space

#### Who can I speak to?

Line manager Safety and Sustainability



# We treat people with care and respect



We achieve our goals through our people and partnerships with our stakeholders. We are committed to our people and host communities and their development, and we value their diverse and unique contributions. We are focused on maintaining a work environment where our employees can develop and thrive and work with our host communities to create mutually beneficial relationships.

Safety, health

and environment



## Labour and human rights

We have a fundamental commitment to respecting labour and human rights. This informs our core values. It is further expressed through our observance of core labour rights; being guided by relevant laws and regulations; being a signatory to the United Nations Global Compact and a supporter of the UN Guiding Principles on Business and Human Rights. We aim to identify, assess and minimise potential adverse human rights impacts that we cause or contribute to, or that are linked to our business, including by our suppliers or third parties acting on our behalf, through ongoing due diligence and appropriate management. We further emphasise our commitment to civic freedoms and the rule of law, including respecting the rights of human rights defenders. Should adverse impacts occur as a result of our operations, our objective would be to ensure that these are remediated to the greatest possible extent.

As a signatory to the Voluntary Principles on Security and Human Rights, we have made a commitment to maintaining the safety and security of our operations and staff within an operating framework that encourages respect for human rights via any necessary interactions with both public and private security providers. Where it is within our power to do so, we also seek to promote the observance of human rights in the countries where we work.

We are committed to the International Labour Organisation's core labour rights, covering the right to freedom of association and collective bargaining, the right to equal remuneration for equal work, and a zero tolerance approach to modern slavery, forced labour, child labour and unfair discrimination.

#### **Labour and Human rights**



#### Resources:

Group Human Rights Policy Responsible Sourcing Standard for Suppliers

Anglo American Social Way ("Social Way")

#### Modern Slavery Act statements

Line manager Corporate Relations and Sustainable Impact Supply Chain Human Resources

Who can I speak to?



- Report any potential or suspected labour or human rights abuse, or suspected modern slavery, in our operations or our value chains - including those of our business partners.
- Undertake risk-based due diligence of higher-risk business partners (such as construction contractors or security providers) to assess their approach to respecting human rights.
- Encourage business partners and colleagues, including suppliers and contractors, to report any potential or suspected breaches.



- · Agree to any action likely to result in adverse impacts on the labour or human rights of fellow employees, local communities or other stakeholders.
- Neglect the rights of vulnerable and/or marginalised groups in our human rights due diligence process; we should always ensure that their voices are heard and interests fully represented in any impact analysis or remediation processes being undertaken.
- Ignore human rights abuses in suppliers, customers and other partner organisations.

Safety, health

and environment



#### Host communities

We are committed to making a lasting, positive contribution to the countries and communities in which we operate. Maintaining open and robust engagement with the communities affected by our operations – in which many of our employees may also live – is a priority for us and is based on our Value of care and respect. We seek to share, plan and communicate with those communities transparently and honestly, and aim always to engage with them in a manner which avoids unethical behaviour and improper influence (or the appearance of the same).

We want to create and maintain mutually beneficial relationships by understanding and maximising the positive influence we can have on local and regional development.

The Anglo American Social Way ('Social Way') describes our framework for social performance, giving clear requirements for all Anglo American managed sites at all phases of development. Processes for planning and undertaking our mining operations must always aim to avoid or minimise adverse impacts on affected stakeholders, including vulnerable groups, and maximise development opportunities.

We respect the rights, interests and perspectives of Indigenous Peoples, and take into account their unique and special connections to land, water and other natural resources.

#### Host communities



#### Resources:

Anglo American Social Way ("Social Way")

Group Business Integrity Policy and Prevention of Corruption **Procedures** 

Group Human Rights Policy

#### Who can I speak to?

Corporate Relations and Sustainable Impact Site-based Social Performance managers



- Follow the Anglo American 'Social Way' requirements when engaging with host communities.
- Be respectful, open and transparent in all engagement with communities.
- Seek advice from social performance specialists when engaging with host communities.
- Report and investigate stakeholder grievances and other incidents with social consequences.



- Make material operational changes without considering and managing impacts on host communities.
- Assume that responsibility for managing social issues rests only with site-based social teams.
- Exert any improper, unethical or illegal influence over any individuals in communities affected by our operations.
- Make commitments to communities without the proper authority and without recording them in site commitment registers.

## Equality (diversity, inclusion and fair treatment)

Safety, health

and environment

At Anglo American, we promote an inclusive environment where every colleague is valued and respected for who they are and has the opportunity to fulfil their potential. All colleagues are expected to treat each other with care and respect, and we are committed to ensuring that every individual can bring their whole self to work each day regardless of their gender, sexual orientation, age, race, ethnicity, religion, national origin or disability.

Inclusion is the key foundation to creating a psychologically safe workplace where all colleagues feel safe to continually learn, are empowered to ask questions, and challenge ideas and contribute to achieving safe,

responsible production. Psychological safety underpins all our behaviours, goes to the heart of our Values and our operating and organisation models, where we combine innovation, technology and our world-class colleagues in order to fulfil our Purpose.

We believe our workforce should reflect the diversity of our partners, customers and the communities and countries in which we operate. We set appropriate global goals for diversity at senior levels to ensure continuous improvement, to secure our future talent pipeline, and to commit to practices which help ensure that the careers of all colleagues are managed fairly and inclusively.

#### **Equality**

#### Resources:



#### Who can I speak to?

or HR guidelines

Line manager Group Inclusion and Diversity Team **Human Resources** 



- Treat others as you expect to be treated yourself.
- · Speak up about any discrimination or behaviour you might see which you know is wrong.
- Appoint on merit in line with resourcing policies and taking account of legal and affirmative action requirements in specific geographies.



- Discriminate against anyone because of their gender, sexual orientation, age, race, ethnicity, religion, socio-economic background, national origin or disability, except where required by law.
- Disseminate or display materials that can reasonably be expected to cause offence because of their treatment of the above issues; for example, sexually explicit images.

### Harassment and bullying

We aim to ensure that all colleagues are treated, and treat others, with care and respect and as such, we are committed to zero tolerance within the workplace with regards to acts of bullying, harassment and/or victimisation. This includes all global places of work, including business trips, all work-related events and functions and social engagements with colleagues, during or outside of normal working hours.

Aligned to our zero-tolerance approach to bullying, harassment and victimisation is our commitment to provide support for all our colleagues, regardless of gender and sexual orientation, who are survivors or witnesses of domestic violence or abuse.

## Always

- Stand up for everyone.
- Speak up if you witness or experience bullying, harassment or victimisation.
- Support vulnerable collegaues who may be experiencing abuse by knowing the support available and where/how it can be accessed.



- Behave in a way that undermines or humiliates an individual or violates their dignity.
- Make unwanted or inappropriate comments, suggestions or physical contact.
- · Be a bystander to acts of bullying, harassment or victimisation.

#### Harassment and bullying

#### Resources:

Group Bullying, Harassment and Victimisation Policy

Group Policy on Recognising and Responding to Domestic Violence

Local employee handbook or HR guidelines

#### Who can I speak to?

Line manager Group Inclusion and Diversity Team **Human Resources** 

Domestic Violence Risk Assessors





## Personal information and privacy

Safety, health

and environment

We must treat people with care and respect by respecting the privacy of individuals, and by complying with all applicable laws on the collection, storage, use, retention, transfer and deletion of personal data. Personal data typically includes any information relating to an individual person who can be identified from that information. This includes anything ranaina from an individual's name or passport details, through to their opinions or other people's feedback on them.

We only process personal data lawfully and fairly, and will only keep that data for as long as it is strictly necessary in light of the purpose for which the data was collected.

We only share personal data with others when there is a legitimate business or legal need to do so. We ensure that the transfer of that data complies with applicable data privacy laws and that anyone receiving personal data from us understands the importance of protecting that data.

Where we work with others, such as suppliers and consultants, we make clear the importance of our standards on data privacy. We respect the rights each of us has to review, update and correct our personal information.

#### **Personal** information and privacy



#### Resources:

Group Data Privacy Policv

#### Who can I speak to?

Data Protection Team (dataprotection@ angloamerican.com) Group Legal Global IM Security



- Consult the Data Protection Team prior to starting a new project or activity that involves personal data.
- Keep personal data confidential and secure and protect it against accidental and malicious loss, destruction, damage and unauthorised disclosure.
- Process personal data only where we have a lawful reason to do so.
- Be transparent with individuals about what we are doing with their data.
- Inform the Data Protection Team immediately if a suspected or confirmed data breach has occurred.



- · Access personal data unless you have the appropriate
- · Share personal data outside of the organisation, unless appropriate due diligence has been conducted on the receiving organisation, and a suitable contract is in place.



ADHANTO

"We always act honestly, fairly, ethically and transparently."

We are a trusted company. We seek to build and maintain the trust and confidence of our business partners. We gain our competitive advantage through strong performance, not unethical or illegal practices.

Safety, health

and environment

## Bribery

We stand against corruption. Bribes and other corrupt payments are unethical, contrary to our Values and illegal. We neither give nor accept bribes nor permit others to do so in our name, either in our dealings with public officials, the communities in which we operate or with suppliers and customers.

Our employees are required to comply with our Business Integrity Policy.

We are committed to taking appropriate steps to ensure that our business partners also understand and comply with our Business Integrity Policy when doing business with us or on our behalf.

We support efforts to eliminate bribery and corruption worldwide and encourage our suppliers, customers and partners to do the same.

#### **Bribery**

#### Resources:



Group Business Integrity Policy and **Prevention of Corruption Procedures** Local anti-bribery policies and procedures

#### Who can I speak to?

Local Business Integrity Implementation Manager or Compliance Function Ethical Business Conduct team **Group Legal** 

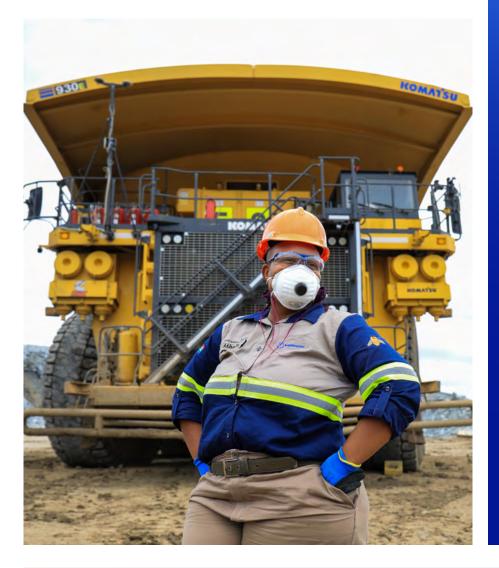


## ) Always

- Know who you are doing business with by ensuring that appropriate due diligence is conducted on potential counterparties.
- Familiarise yourself with, and abide by, the Business Integrity Policy and related Procedures.
- Contact your local Business Integrity Implementation Manager or Compliance Function, or the Ethical Business Conduct team, if you have any bribery or corruption related questions or concerns, e.g. if a third party attempts to improperly influence you, or if that could be the perception.
- Attend Business Integrity training if nominated to do so - it is designed to help you manage bribery and corruption risk.



- Offer or accept bribes, kickbacks, improper payments (including facilitation payments), or other advantages to or from third parties.
- Use Anglo American funds or resources, or personal funds on Anglo American's behalf, to make political donations to political parties, or to support any political activity, candidate or party.



## Gifts, entertainment and hospitality

Safety, health

and environment

Our relationships with suppliers, customers and business partners, including governmental and other public bodies, are conducted on the basis of objective factors and are not influenced by the offer or acceptance of aifts or the provision or receipt of entertainment or hospitality. Our policies are not intended to prevent the establishment and building of legitimate business relationships.

However, inappropriate (i.e. excessive or lavish) gifts, entertainment and hospitality can be seen as a way to unfairly gain business advantage and can amount to a bribe. Gifts, entertainment or hospitality offered or provided to government or public officials carry a heightened risk of perceived bribery and always require careful consideration.

#### Gifts, entertainment and hospitality



**Business integrity** 

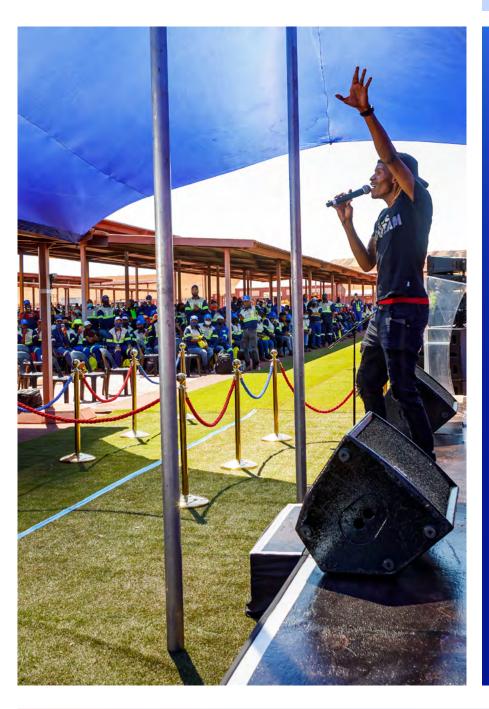
Group Business Integrity Policy and related Prevention of Corruption Procedures Local gift, entertainment and hospitality policies and procedures

Business Integrity Eureka! space

#### Who can I speak to?

Line manager

Local Business Integrity Implementation Manager or Compliance Function Ethical Business Conduct team **Group Legal** 



## Always

- Consider if it's appropriate and proportionate to offer or accept a gift, entertainment or hospitality under the circumstances.
- Follow the applicable Group, Group Function or Business Unit gifts, entertainment and hospitality disclosure and approval procedures and requirements.
- Report conduct that may be perceived as an attempt to bribe.
- Remember that gifts, entertainment and hospitality involving government or public officials carry a heightened risk of perceived bribery and therefore require prior consultation with the local Business Integrity Implementation Manager and/or the Ethical Business Conduct team and/or Group Legal.



- Offer gifts, entertainment or hospitality to gain a business advantage.
- Provide gifts, entertainment or hospitality from your own money to avoid having to follow an applicable procedure.
- Offer or accept gifts, entertainment or hospitality which are lavish, inappropriate or in cash.
- Offer or accept gifts that may create a sense of obligation, may create a conflict of interest, or be perceived to influence your (business) judgment.

### Conflicts of interest

Our employees, contractors and consultants must avoid actual or perceived conflicts of interest involving themselves, close relatives or associates. Where a conflict could arise, you must draw this to the attention of your line manager or Human Resources and ensure that the conflict is managed appropriately.

A conflict of interest exists when your personal or professional interests or activities affect your ability to make clear, objective decisions for Anglo American.

Actual conflicts of interest must be avoided, but even the perception of a conflict of interest can be damaging to Anglo American and must be disclosed, discussed and managed as early as possible.

There are many ways that conflicts of interest could arise. For example, if you:

- are a board member of another organisation;
- have a material interest in a private company which is related to your work:
- have another job outside of Anglo American;
- have an intimate relationship with another employee at work who can influence your salary, rating or promotion;
- have an intimate relationship with a representative of a business partner or competitor of Anglo American.



- Think about whether a situation may create a real or perceived conflict of interest and how this might be perceived by others.
- Discuss any possible conflict with your line manager or Human Resources as early as you can and be open and transparent about the situation.
- Follow the policies and procedures that have been established for disclosing and managing conflicts of interest.



 Hide or fail to disclose any actual, potential or perceived conflict of interest.

#### **Conflicts of interest**

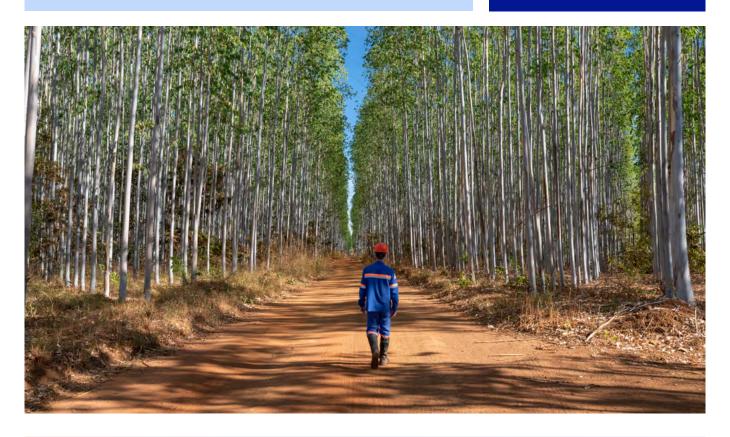
#### Resources:

Group Business Integrity Policy and Prevention of Corruption Procedures Local conflict of interest policies and procedures

Group Sponsorship Policy

#### Who can I speak to?

Line manager
Local Business Integrity Implementation
Manager or Compliance Function
Human Resources
Ethical Business Conduct team
Group Legal



Safety, health

### Fair competition

We are committed to a free-market economy where vigorous but fair competition will result in the most efficient allocation of goods and services, the lowest prices, the highest quality and optimal innovation.

We prohibit anti-competitive practices and will not tolerate any such activity by our

employees. We are subject to competition laws (also known as antitrust laws) in the jurisdictions in which we do business, and we are committed to conducting our business in compliance with these laws.

#### Fair competition



**Group Antitrust Policy Group Antitrust** Compliance Procedures

Who can I speak to?

Group Legal (antitrust@angloamerican.com)



- Consider who Anglo American's competitors are or might be.
- Contact Group Legal before any new contact with a competitor or potential competitor.
- Contact Group Legal if a competitor discloses confidential information to you, directly or indirectly, outside of arrangements approved by Group Legal.
- Obtain prior approval from Group Legal before joining an industry association.
- Participate in the compliance programme (including training) if nominated to do so – it is designed to help you manage competition law risk.



- Reach an agreement or understanding with a competitor to:
- fix purchase or selling prices
- limit capacity, production or supply
- boycott purchases from or sale to another business
- allocate customers or markets
- rig bids
- Reach an agreement or understanding with a supplier or customer to:
- fix resale price(s)
- ban exports
- Disclose confidential information to a competitor, directly or indirectly, without first discussing with Group Legal.
- Comment negatively on a competitor or its products or services.



## Suppliers, customers and other business partners

Safety, health

and environment

We are committed to a purposedriven, agile and resilient Supply Chain organisation – this compels us to be careful and fair about how we select and use suppliers, customers and other business partners.

We expect our suppliers and business partners to meet legal requirements and share our commitment to safety and sustainability. This includes the integration of our host communities, conducting business fairly and with integrity, the protection of human rights, respect for our environment and the principles set out in our Code.

Our reputation and ultimately our financial performance can be significantly damaged by the actions of our counterparties, including suppliers, advisers, agents and contractors. In certain circumstances, Anglo American may be held responsible for their actions.

It is never acceptable for any third party to carry out an act on Anglo American's behalf which would constitute a breach of the law, this Code or our policies.

Through our commitment to inclusive procurement, we prioritise purchasing from host communities. This helps us build a resilient supply chain, allowing us to benefit from local expertise, innovation, and skills, while supporting the socio-economic development of the areas where we operate.

#### Suppliers, customers and other business partners

**Group Supply Chain Policy** 



#### Resources:

Supply Chain Standards Supply Chain Responsible Sourcing Standard for Suppliers Supply Chain GEH Procedure Supply Chain Eureka! Space Inclusive Procurement Policy Group Business Integrity Policy and Prevention of Corruption Procedures Group Antitrust Policy and Group Antitrust Compliance Procedures **Group Human Rights Policy Modern Slavery Act statements** 

#### Who can I speak to?

Line manager Inclusive Procurement Team **Group Supply Chain** Local Business Integrity Implementation Manager or Compliance Function Ethical Business Conduct Team **Group Legal** 

Anglo American Social Way ('Social Way')



- Comply with procurement and supplier management procedures.
- Treat suppliers and customers in an honest, respectful and responsible way.
- Participate in training and education to understand how improper contact could arise.
- Adhere to the Business Integrity Policy and Prevention of Corruption Procedures when involved in procurement processes.
- Use YourVoice to report any potential unethical behaviour on the part of suppliers or Anglo American staff.
- · Highlight the importance we place on business integrity and sustainability when engaging with counterparties.



- Seek to bypass established Supply Chain or local procedures.
- Discuss pricing, share confidential information or enter into commercial discussions with a supplier, or prospective supplier, without a Supply Chain representative present.
- Encourage a supplier to do something in connection with its business dealings with Anglo American which would breach our Code or the law.
- Accept anything of value from an existing or potential counterparty (e.g. gifts, entertainment, hospitality) that is not aligned with Group, Group Function or Business Unit gifts, entertainment and hospitality disclosure and approval procedures and requirements. If in doubt, seek prior guidance and approval.
- Provide any supplier or potential counterparty with any unfair or improper advantage.

Safety, health

and environment



## Money laundering and the financing of terrorism

Anglo American is committed to compliance with all relevant legislation relating to the prevention of money laundering and financing of terrorism in the jurisdictions in which we operate. Money laundering happens when criminal money or assets are hidden in otherwise legitimate business dealings, or when legitimate funds are used to support terrorism or crime.

Should any employee have cause to suspect that Anglo American might be or has been exposed to funds for which the source is doubtful, the

circumstances must be reported to Group Legal in the first instance. Should any act of money laundering or financing of terrorism potentially be indicated, this would need to be notified to the relevant regulatory authorities without delay by Group Legal.

All employees must immediately refer any enquiries from regulators or public authorities pertaining to these topics to Group Legal, and must not discuss this with anyone else without preclearance.

**Money laundering** and the financing of terrorism

Who can I speak to? **Group Legal** 





- Know exactly who you are doing business with where relevant, make sure you perform due diligence on new business partners.
- Raise concerns if you notice something which may look like money laundering and financing of terrorism.
- Participate in training it is designed to help you manage money laundering and financing of terrorism risk.



- Deal with criminals or get involved with money laundering and financing of terrorism.
- Fail to report suspected money laundering and financing of terrorism.



### Sanctions and trade controls

Safety, health

and environment

Anglo American is committed to compliance with all applicable sanctions and trade controls. This includes economic sanctions, and import and export laws.

Most countries in which we operate impose restrictions on the movement of products across borders. Various countries, regions and organisations, such as the USA, European Union and the United Nations, have imposed trade sanctions against certain countries, organisations and individuals. Some countries penalise people and companies that undertake transactions prohibited by their sanctions' regime even though there is no connection between the sanctioning country and the transaction.

Economic or trade sanctions are complicated and far-reaching. If you are in any way involved in business or transactions with

a high-risk/sanctioned country, entity or person, you must ensure compliance with all applicable laws. Entering into a transaction with a high-risk/sanctioned country, entity or person could prevent or significantly hinder Anglo American's ability to continue raising finance in the international debt markets. You should consult with Group Legal as early as possible in such situations.

The import or export of certain goods or services may be prohibited or subject to regulatory requirements (such as satisfying registration requirements or obtaining a licence). Certain equipment, software and technology may need to be classified in advance, and have in place all appropriate labelling, documentation, licences and approvals before it is imported or exported.

Sanctions and trade controls Who can I speak to? **Group Legal** 



## Always

- · Check early with Group Legal where you may be dealing with a sanctioned country, company or individual.
- Work out whether anything you are importing or exporting needs a licence or a prior registration.



- Transact with a third party that you do not know (without having conducted appropriate due diligence).
- Import or export new products or services without first checking whether they are subject to special regulatory requirements.

## Working with institutional stakeholders

Safety, health

and environment

To achieve our goal of safe, responsible mining that contributes to sustainable development, we must engage with governments to help shape the public policy that affects not only our activities and those of the mining industry more widely, but also the broader public policy issues that are relevant to our business and our stakeholders.

We build constructive, lasting relationships with governments, contribute useful information and expertise and engage with international organisations and civil society, directly and through our memberships of industry associations, to help develop robust, informed policy and regulation. We are committed to contributing to the sustainable development and good governance of the countries in which we work. We therefore support the Extractive Industries Transparency Initiative (EITI) and its efforts to allow citizens to see for themselves how their country's natural resources are being managed and how much revenue they are generating.

We also seek to co-operate with government enquiries and investigations.

To avoid any potential perception of Anglo American exercising improper influence over decision-making, we do not support any political party, group or individual. We do not provide financial or other support for political purposes to any politician, political party or related organisation, or to any official of a political party or candidate for political office, in any circumstances, either directly or through third parties.

We use our influence with all industry associations of which we are a member to seek to ensure that those organisations operate in a way which is consistent with the Code. There should therefore be no scope for any perception that Anglo American is exercising improper influence through its membership of industry associations, or any perception that Anglo American may encourage industry associations to pursue policies and actions not aligned with Anglo American's Values, Code and Policies.

As individuals, our employees have the right personally to take part in the political process, including making personal political contributions. However, they must make it clear that such support arises from their personal political beliefs and is not related to Anglo American.

#### Working with institutional stakeholders



Group International and Government **Relations Policy** Group Business Integrity Policy and

**Prevention of Corruption Procedures** Government Relations Handbook and Toolkit

#### Who can I speak to?

Line manager Corporate Relations Ethical Business Conduct team **Group Legal** Local Business Integrity Implementation

Manager or Compliance Function



- Be truthful, accurate, co-operative and courteous when dealing with government officials.
- Seek your line manager's approval before becoming involved in a business activity concerning Anglo American that involves any political party.
- Make sure your personal interests or activities do not create a conflict of interest for you as a representative of Anglo American.



- Attempt to obstruct the lawful collection of information, data, testimony or records by authorised government representatives.
- Use Anglo American funds or resources or personal funds on Anglo American's behalf – to make political donations to political parties, or support any political activity, candidate or party.

#### Tax

Anglo American is committed to compliance with relevant tax laws in all the jurisdictions in which we operate, paying the right amount of tax at the right time, in the countries where we undertake business activity.

Safety, health

and environment

We believe in openness and transparency. Our published Group Tax Strategy sets out our approach to tax and through our Tax and Economic Contribution Report, we disclose and report annually on our tax and economic contributions in each of our key operating jurisdictions.

Our commitment to compliance with relevant tax laws includes a zero tolerance approach to tax evasion. We are committed to ensuring that we comply with laws relating to the

prevention of tax evasion and the prevention of tax evasion facilitation. Tax evasion is a criminal offence; it means cheating the public revenue or fraudulently evading tax, generally by a deliberate action or omission, with dishonest intent. Tax evasion facilitation means being knowingly concerned in or taking steps with a view to the fraudulent evasion of tax by another person, or aiding, abetting, counselling or procuring the commission of that offence.

We are committed to taking appropriate steps to ensure that our employees and business partners, including persons or organisations who perform services for or on behalf of the Group, understand and comply with our Anti-Tax Evasion Policy.

#### Tax

#### Resources:

Group Anti-Tax Evasion Policy **Group Tax Strategy** Tax and Economic **Contribution Report** 

Who can I speak to?

Group Tax **Group Legal** 



- Follow the Group Anti-Tax Evasion Policy and our approach to tax as set out in the Group Tax Strategy.
- Act responsibly in relation to all tax compliance matters, respecting the laws of each country in which we operate.
- Raise concerns if you notice or suspect that a request or activity may concern tax evasion.
- Promptly report any incidences of facilitation of tax evasion.



- Engage in any form of tax evasion.
- Engage in any form of facilitation of tax evasion.



We protect our physical assets, information

and interests

Safety, health

and environment

We value and actively protect Anglo American's assets as if they were our own."



We protect the reputation, assets and shareholder value of Anglo American. We do this by protecting our resources, using them wisely and carefully, and by making sure we are honest and transparent about our operations and performance.

Safety, health

and environment

## Security

We are committed to ensuring the security of our staff, physical assets and products, and the continuity of our operations. This means ensuring that our world-class people feel safe to perform to the best of their abilities wherever they are acting on Anglo American's behalf, that our products are safeguarded from initial point of extraction until they reach their customers, and that our property and critical equipment are protected in every location where we maintain a footprint.

Our Group Security Strategy is built on four distinct security pillars: security of people, operational security, asset protection and validation of security risk. Our Security Programme brings

coordination, accountability and standardisation across our organisation with regards to security threats which are dynamic and multiple. We operate in accordance with international standards and the laws of the countries where we operate.

We expect our colleagues, consultants, agents, contractors and suppliers to comply with the security protocols and procedures applicable to the sites/ projects, maintain an appropriate state of vigilance and report to the local Security team any perceived security threats or suspicious activity that may be indicative of such a threat at the earliest and safest possible opportunity.

#### **Group security**





#### Who can I speak to?

Line manager Local Security/Protection Services manager **Group Security Team** (groupsecurity@angloamerican.com)



- Adhere to the Group Security Policy and related standards.
- · Comply with local security protocols and procedures.
- · Maintain an appropriate state of vigilance and report to the local Security team any perceived security threats, incidents, misuse or suspicious activity.



- Fail to adhere to mandatory security protocols and procedures.
- Ignore reporting what you believe is a potential security issue or actual security incident – take responsibility for reporting these.

## Information security and the protection of data

Safety, health

and environment

Anglo American is committed to becoming information security leaders in the mining industry, enabling our most precious asset, our people, and the technology they operate both now and in the future. We seek to achieve this by taking a risk-based approach to enable the safe and resilient digital transformation of our business. Everyone has a responsibility for information security and data protection, and we all have a role to play in protecting Anglo American's information and data assets in order to:

- Realise our strategic objectives through the creation of a digitally secure culture.
- Prevent the loss or misuse of Anglo American information and data.
- Ensure Anglo American meets its legal, regulatory and contractual obligations relating to information security, especially with regards to highly confidential, confidential and personal data.

We expect all employees to take all practical measures to ensure the confidentiality, integrity and availability of Anglo American information. This means that each one of us is responsible for the data we produce, and must abide by our Information Security Policies, Standards and Procedures, ensuring that:

- · Only authorised individuals have access to Anglo American information.
- · Anglo American information is trustworthy and accurate.
- Reliable access to Anglo American information by authorised individuals is guaranteed.
- · When data is shared with third parties, the risks and opportunities are evaluated and its use is controlled.



#### Information security and data protection



#### Resources:

**Group Information Security** Policy and Standards Group Policy for Acceptable Use of Information Technology (IT) Group Data Privacy Policy **Group Data Policy** Group Third Party Data **Sharing Procedure** Group Antitrust Policy and Group **Antitrust Compliance Procedures** 

#### Who can I speak to?

Line manager Global IM Security (globalIMSecurity@ angloamerican.com) VDP Team (data\_policy@ angloamerican.com) Data Sponsors



- · Familiarise yourself with the Group's Information Security and Data Policies and associated standards and procedures.
- Determine the information classification of a piece of information according to its value and sensitivity and keep it up to date.
- · Apply the appropriate level of controls to secure the data according to its value.
- Only connect authorised Anglo American devices to the corporate network.
- Use corporate solutions for instant messaging (however, when justified and authorised, non-standard applications can be used for communications involving information classified as Official).



- Use unapproved public IT services for Anglo American information.
- Have 'Highly Confidential or 'Confidential' conversations in public places or through non-corporate messaging applications such as WhatsApp.
- Click on website links or attachments from unknown senders, or if they look suspicious or were unsolicited.

Safety, health

and environment

We all take part in the recording of financial and non-financial information. We create many data, information and records on a daily to annual basis. Data may include day-to-day activities such as telephone records, emails, and operations data such as explosives used and materials moved. Information includes items such as customer contracts, timesheets, expense reports, equipment availability and incidents. Our records include submissions to regulatory agencies and contributions to internal and external reporting.

Our stakeholders rely on the accuracy, completeness, timeliness, transparency and honesty of our data, information and records. All business records and information we create, in whatever form, must reflect the true nature of transactions and events. We must be open and honest about our recording and reporting of information, and be balanced in our communications considering both positive and negative impacts.

#### Accuracy of data, information and records



**Business integrity** 

**Group Policy for Financial Records** and Reporting and Standards Group Policy for Reporting of Ore Reserves and Mineral Resources **Group Data Policy Group Information Security Policy** and Standards

#### Who can I speak to?

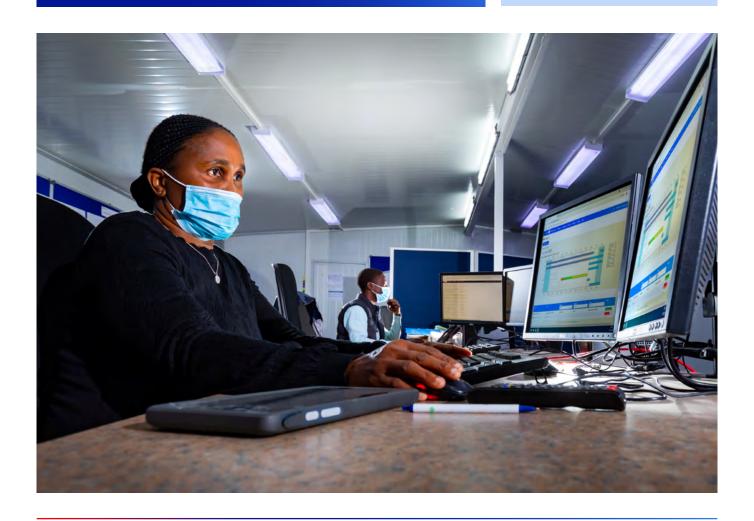
Line manager **Heads of Group Functions VDP Team** (data\_policy@angloamerican.com) **Data Sponsors** 



• Make sure that all transactions and disclosures are properly authorised, recorded and reported.



- Create false reports or records, or try to disguise what really happened.
- Destroy records unless authorised to do so.



## Use and protection of Anglo American property

Safety, health

and environment

We must all protect Anglo American's assets and property. These include facilities, property and equipment, vehicles, computers and information technology (IT) systems, data, employee time, information and money.

Employees have a responsibility to protect Anglo American's assets and resources against theft, loss, abuse, unauthorised access or disposal.

Employees may use Anglo American assets, including human capital, only for purposes related to discharging their Anglo American responsibilities and other such uses as are authorised. Occasional personal use of Anglo American IT assets is permitted, within reason, as long as it does not contravene the Group Acceptable Use of IT Policy, does not compromise the interests of Anglo American or does not adversely affect job performance.

The use of Anglo American assets by third parties is generally acceptable in situations where there is a transparent and proper underlying business purpose for, or clear public benefit from, the use of the asset.

#### Use and protection of **Anglo American property**

Group Policy for Acceptable Use



of Information Technology (IT) **Group Data Policy** Group Third Party Data Sharing Procedure

Group Business Integrity Policy and related **Prevention of Corruption Procedures** 

#### Who can I speak to?

Line manager Local Security team **Group Finance** Global IM Security (globalIMSecurity@ angloamerican.com) **Group Data Analytics** VDP Team (data\_policy@ angloamerican.com) Ethical Business Conduct team



- Prevent non-authorised personnel from accessing our facilities, information, data or other assets.
- Report any security issues discovered or suspected to the Global Information Management (IM) Security department for a follow-up investigation.
- Make sure valuable information is properly stored.
- · Comply with the Business Integrity Policy and Prevention of Corruption Performance Standards when making our property available to third parties.



- Use Anglo American assets and resources for personal gain.
- · Ignore security threats to assets.
- Offer the use of Anglo American property to influence a third party in connection with Anglo American's business or offer something which could be perceived as a political donation.
- · Use Anglo American's assets to access any form of offensive content.
- Use Anglo American's assets in a way that would breach the Group Policy on Bullying Harassment and Victimisation.



### Communicating externally

Safety, health

and environment

Our communication, both written and verbal, should be clear, accurate, consistent and responsible.

It must also comply with laws and regulations including those relating to Anglo American's stock exchange listings in London and Johannesburg. For this reason, only those who have been authorised to do so in advance should communicate with the media or disclose corporate information. Communication with the media and external stakeholders, external speeches and presentations should be seen as opportunities that can, when properly managed and executed, protect and enhance Anglo American's reputation. All our external advisers are also subject to our Disclosure and Media Policy.

Any employee using social media who chooses to mention anything in connection with Anglo American should remember that they are an ambassador for the company and should therefore strive to protect the reputation of Anglo American by communicating in line with its Values.

Should anyone wish to comment in their personal capacity on issues directly relevant to Anglo American, they should always use their real name, be transparent about their affiliation to Anglo American, and make it clear that their opinions are their own and are not made on behalf of Anglo American.



#### Communicating externally

#### Resources:

Group Disclosure and Media Policy

**Group Social Media Policy** 

Group Antitrust Policy and

Group Antitrust Compliance Procedures

#### Who can I speak to?

Line manager

Corporate Relations and Sustainable Impact

**Group Legal** 

**Investor Relations** 



## Always

- Consult early with Corporate Relations and Sustainable Impact before making any communication that could affect Anglo American.
- Provide advance notice to Corporate Relations and Sustainable Impact of activity likely to cause media and other external stakeholder interest.



- Speak to the media without first consulting with the Corporate Relations and Sustainable Impact team.
- Publicise personal grievances through social media.
- Disclose externally Anglo American's commercially sensitive information without prior Legal and Corporate Relations and Sustainable Impact approval.

## Insider dealing

It is illegal to deal in Anglo American or third-party securities or shares on the basis of inside information, or to encourage others to do so.

Safety, health

and environment

Some employees will become aware of information about Anglo American which is confidential and which could influence anyone contemplating investing in Anglo American shares or securities. Employees are forbidden from using Anglo American confidential or inside information (i.e. information which is not publicly disclosed, is precise and which is likely to have a significant impact on the price of

the share when made available) for personal advantage. Employees are also prohibited from sharing confidential or inside information with others for the same purpose.

We protect our organisation and our shareholders through responsibly managing confidential information. Confidential information includes technical information about products or processes, vendor lists, pricing, marketing or service strategies, as well as non-public financial reports and information about mergers, asset sales or acquisitions.

#### **Insider dealing**

Resources:

**Group Dealing Policy** 

Who can I speak to?

Line manager **Company Secretarial Group Legal** 







 Make sure you know how to classify and handle confidential information.



- Use inside information to gain personal advantage by trading in Anglo American or any third-party shares or securities.
- Share or provide tips to others (for example, family members) to gain advantage.

## Intellectual property

Safety, health

and environment

Intellectual property refers to creations, inventions, industrial designs, artistic work and literature, symbols, names and images. Examples in the mining context include new mineral sampler designs or processes for copper production.

We identify, manage and protect our intellectual property, including patents, designs, know-how, copyright, database rights, algorithms and models, domain names and trade marks. Our intellectual property gives us competitive advantage and protects our licence to operate.

Unauthorised use of our intellectual property by third parties may damage our reputation and brands. We respect the intellectual property of third parties, such as suppliers, competitors and customers, and we only use it where we are properly authorised to do so.

When undertaking research and development activities or creating original work, employees must keep accurate records of these activities, including the date on which the activities are performed, the persons involved in performing the activities and their position or role.

As set out in all employees' employment contracts, all intellectual property rights created, designed or made during the course of any employee's work belong to Anglo American.

#### **Intellectual property**

#### Resources:

**Group Intellectual Property Policy** and Guidelines

Group Domain Name and Trademark Policy Group Antitrust Policy and Group Antitrust Compliance Procedures

#### Who can I speak to?

Line manager

**Group Legal** 

**Group Tax** 

**Group Technology Development** 

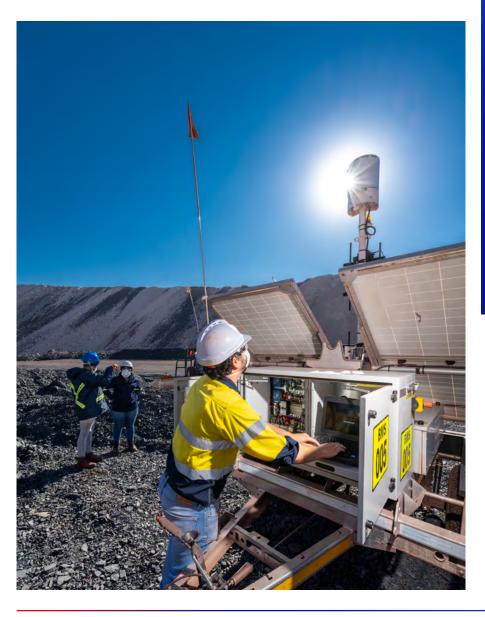
Corporate Relations and Sustainable Impact (Trade Marks and Domain Names)



- Ensure that the creation of intellectual property is properly protected (including considering whether intellectual property needs to be assigned to the company when commissioning work from a third party).
- Report any suspected misuse of our intellectual property.



- Share information relating to our intellectual property with others without obtaining proper authorisation to do so.
- Use third-party intellectual property unless you are authorised to do so.





## **YourVoice**

Safety, health

and environment

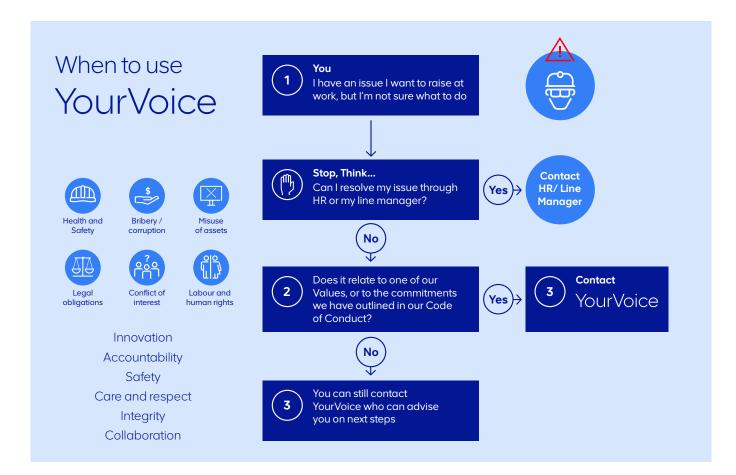
If you see actions or behaviours which you think are a breach of our Code or might be illegal or unethical, you have a responsibility to bring this to the attention of Anglo American. This helps us to identify risks to our people, assets and communities, and demonstrates our unwavering commitment to do what is right.

This can be done in a variety of ways.

• Your line manager should always be available to you as a point of contact to hear your concern.

- If you feel that you cannot talk to your line manager, then you should try to speak to another line manager.
- If you cannot speak to any line managers, then you can try to speak to someone who works in a supporting function, such as Safety and Sustainability, Group Legal, Human Resources or the Ethical Business Conduct team
- If you cannot speak, or do not feel comfortable speaking, to any of the above, you can use the YourVoice reporting tool.

Our Your Voice programme is a confidential reporting service for all employees, contractors, suppliers, business partners and stakeholders of Anglo American to raise concerns about potentially unethical, unlawful or unsafe conduct and practices that contravene our Code.



YourVoice is operated by an independent, multilingual service provider and is available every day of the week at any time, day or night. YourVoice allows an individual to confidentially and, if they choose, anonymously report their concerns. Using an external service provider offers protection for individuals who wish to remain anonymous.

#### **YourVoice**

#### Resources:

YourVoice websitewww.yourvoice.angloamerican.com Group Whistleblowing Policy

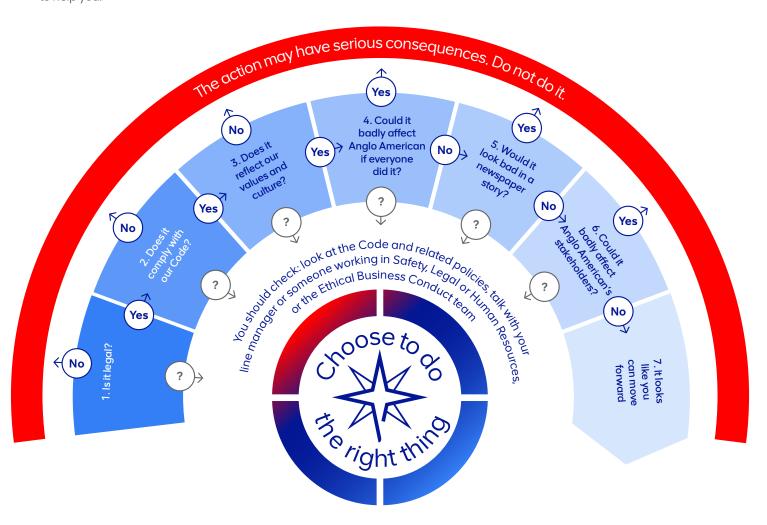
## What should I do if I am unsure about anything?

Safety, health

and environment

The Code covers a lot of things, but it does not cover everything. We trust you to use good judgment to make ethical decisions and to ask for help when you have questions or concerns.

You can use the following decision tree to help you.



## Zero tolerance commitment on retaliation

We prohibit any form of punishment, disciplinary or retaliatory action (or threats or attempts of the same) being taken against anyone for raising or helping to address a business conduct concern. Retaliation is grounds for disciplinary action, including dismissal.

If you feel you or someone you know has been retaliated against, you should raise a concern immediately in line with the YourVoice section of this Code.

## Our Values

Safety, health

and environment





Care and Respect



We give our all to eliminating injuries because we value life and are unconditional about safety, health and well-being at work and at home.

- I put safety and health first in everything I do, no matter what.
- I do everything I can to eliminate loss of life and believe all injuries are preventable.
- I care about the safety of my colleagues, communities and all our stakeholders as much as I care about my own.
- · I am aware of my surroundings and what I need to do to manage risks by ensuring that critical controls and standards are in place – I have the courage to take action and empower others to speak up and do the same.

#### We believe in humanity and therefore show care and respect for all people and will not turn a blind eye to what is wrong.

- I include and embrace diversity in all its forms.
- I put myself in others' shoes and take the time to appreciate and consider their views and needs.
- · I listen to understand and communicate openly, always welcoming different points of view.
- I think carefully about the impact of what I do on others and am open to change to achieve a better outcome
- I take into account the best interests of my colleagues, our stakeholders and the environment and act accordingly.

#### We always act honestly, fairly, ethically and transparently.

- I hold myself accountable for doing what I say and being clear about my motives.
- · I do the right thing and speak up if it is not right, even when something is uncomfortable.
- I listen to and respect peoples' concerns without pre-judging and resolve them positively.
- · I never take shortcuts that could compromise the principles by which we behave.
- · I do my part to help create a workplace where people do not hesitate to challenge and call out what is wrong.

Safety, health

and environment







#### We own our decisions, actions and performance, and are empowered to make choices and learn from our experiences.

- I own what and how I do my work together with my team and clarify anything I am unsure of.
- · I have a 'can do' attitude and encourage it in others.
- I have the courage to admit my mistakes and ensure we all learn from them.
- I go above and beyond for the good of our organisation and our stakeholders.
- I deliver on our shared commitments.

#### We collaborate with colleagues and stakeholders towards a common purpose and to achieve exceptional outcomes.

- I make decisions based on what is good for the entire organisation and our stakeholders, not my own self-interest.
- I believe in, trust and build on the contributions of colleagues.
- · I actively listen to my colleagues, align on goals and create better ways of working together.
- I support the success of others, encourage their feedback and appreciate what we all bring.
- I partner and share with others, to add value and achieve our goals.

#### We challenge assumptions, seek other perspectives and pursue innovative opportunities to transform our business.

- I constantly search for new ways of thinking and working, experimenting and learning all the time.
- I take considered risks in pushing the boundaries, assessing where the chances to improve outweigh failure.
- I accept the possibility of failure and learn from it.
- I simplify complexity and remove obstacles.
- I seek out and harness inspiration from inside and outside our organisation.

# Anglo American Group Policies

Safety, health

and environment

Our Group Policies and their associated procedures and quidelines can be found on Policy Hub.

#### We prioritise safety, health and the environment

- · Group Safety, Health and Environment (SHE) Policy and the SHE Way
- Group Processed Mineral Residue Facilities and Water Management Structures
- Group Travel Policy and Standard
- Group HIV/AIDs Policy
- Group Drugs and Alcohol at Work Policy
- Group Climate Change Policy
- Group Water Policy

All Group Technical and Sustainable Development Standards and supporting material can be found on our Standards Hub.

#### We treat people with care and respect

- · Group Human Rights Policy
- · Group Social Way Policy
- Group Inclusion and Diversity Policy
- Group Flexible Work Arrangements Policy
- · Group Policy on Bullying, Harassment and Victimisation
- · Group Policy Recognising and Responding to Domestic Violence
- Group Data Privacy Policy

#### We conduct business with integrity

- · Group Business Integrity Policy
- Group Sponsorship Policy
- Group Antitrust Policy
- · Group Supply Chain Policy
- Group Anti-Tax Evasion Policy
- · Group International and Government **Relations Policy**

#### We protect our physical assets, information and interests

- · Group Security Policy
- Group Information Security Policy
- Group Policy for Acceptable Use of Information Technology
- Group Data Policy
- Group Financial Records and Reporting Policy
- Group Policy for Reporting of Ore Reserves and Mineral Resources
- Group Disclosure and Media Policy
- · Group Social Media Policy
- Group Dealing Policy
- Group Intellectual Property Policy
- · Group Domain Name and Trademark Policy

#### Other Group Policies

- Group Accountability Policy
- Group Whistleblowing Policy
- Group Resilience Policy
- Group Integrated Risk Management Policy
- Group Risk and Assurance Governance Policy
- Group Corporate Governance Policy
- · Group Treasury Policy
- Group Provision of Legal Services Policy

## Anglo American Group description

In this document references to "Anglo American", the "Anglo American Group", the "Group", "we", "us", and "our" are to refer to either Anglo American plc and its subsidiaries and/or those who work for them generally, or where it is not necessary to refer to a particular entity, entities or persons. The use of those generic terms herein is for convenience only, and is in no way indicative of how the Anglo American Group or any entity within it is structured, managed or controlled. Anglo American subsidiaries, and their management, are responsible for their own day-to-day operations, including but not limited to securing and maintaining all relevant licences and permits, operational

adaptation and implementation of Group policies, management, training and any applicable local grievance mechanisms. Anglo American produces group-wide policies and procedures to ensure best uniform practices and standardisation across the Anglo American Group but is not responsible for the day to day implementation of such policies. Such policies and procedures constitute prescribed minimum standards only. Group operating subsidiaries are responsible for adapting those policies and procedures to reflect local conditions where appropriate, and for implementation, oversight and monitoring within their specific businesses.

The **English** language version of the Code of Conduct shall be controlling in all respects and shall prevail in case of any inconsistencies with translated versions, if any.

Any other language versions of this Code of Conduct are provided for convenience only.

#### **Anglo American plc**

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